



In **Lesson 1** we meet the protagonists of our story: **Gianni Mancini** and **Isabel Bond**.

Gianni is 23 years old, and he is studying at a school of *Tourism and Hospitality Management* in Rome.

Isabel is 21 years old, and she lives in London.

Gianni and Isabel met last year while she was studying Italian in Rome.

Tomorrow he is going to London to visit Isabel, so he telephones her to give her the good news.

<<<*>>>

When he telephones, Isabel's mother answers the phone.

He tells her that he is going to London.

Mrs Bond is very happy to be able to meet him finally. Then she calls Isabel to come to the phone.

<<<*>>>

When Isabel comes to the phone, Gianni tells her that he has a surprise for her, and asks her to guess what the surprise is.

"You have bought a new motorbike, haven't you?" asks Isabel.

"You are wrong!" answers Gianni.

"You have passed your final exam and are coming to see me."

"Right!" answers Gianni. "Tomorrow I will arrive at Gatwick at 7:30."

Isabel starts laughing and jumping with joy.



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Fiumicino Airport**At the Check-in Desk**

- Agent** - Good morning, may I have your ticket and passport, please?
- Gianni** - Yes, here they are.
- Agent** - *Ma lei è italiano!*
- Gianni** - Yes, but let us speak English, because I need to practice my English.
- Agent** - OK. How many pieces of baggage would you like to check in?
- Gianni** - Just this one; I also have one handbag.
- Agent** - Please place your check-in baggage on the scale. Your baggage is **3 kilos** overweight. There is an excess baggage charge of **€30**.
- Gianni** - No problem. Can I pay cash?
- Agent** - Certainly.
- Gianni** - OK. Here you are.
- Agent** - Which do you prefer, a window seat or an aisle seat?
- Gianni** - I would like a window seat, please.
- Agent** - OK sir.
Here is your boarding pass and your baggage claim ticket.
- Gianni** - What is the boarding time?
- Agent** - Your plane is boarding in 30 minutes, from **Gate 13**. Have a nice flight!
- Gianni** - Thank you. Goodbye.
===
- | | | |
|---------------------------|---|-------------------------------------|
| baggage claim ticket | = | <i>scontrino per ritiro bagagli</i> |
| baggage or luggage | = | <i>bagaglio</i> |
| hand baggage | = | <i>bagaglio a mano</i> |
| carry-on baggage | = | "" "" |

Vocabulary

airport	eəpo:t	= <i>aeroporto</i>
check-in desk	tʃe:k in desk	= <i>banco del check-in</i>
ticket	ti:kɪt	= <i>biglietto</i>
passport	pa:spɔ:t	= <i>passaporto</i>
to practice	tu prækʔtɪs	= <i>esercitarsi</i>
piece	pi:s	= <i>pezzo</i>
pieces	pi:sɪz	= <i>pezzi</i>
baggage	bæɡɪdʒ	= <i>bagaglio</i>
scale	skeɪl	= <i>bilancia</i>
overweight	oʊvəweɪt	= <i>sovrappeso</i>
excess	ekses	= <i>eccesso</i>
extra charge	ekstrə tʃɑ:dʒ	= <i>supplemento</i>
to pay	tu peɪ	= <i>pagare</i>
cash	kæʃ	= <i>contanti</i>
certainly	sɜ:tənli	= <i>certamente</i>
seat	si:t	= <i>posto a sedere</i>
aisle	ail	= <i>corridoio</i>
boarding pass	bɔ:diŋ pɑ:s	= <i>carta d'imbarco</i>
to board	tu bɔ:d	= <i>imbarcare</i>
gate	geɪt	= <i>uscita (di aeroporto)</i>
gate	geɪt	= <i>cancello</i>
excess baggage charge		= <i>supplemento per bagaglio in eccesso</i>

Fiumicino Airport **At Security Check**

At **Security** there is an **X-ray machine**, a **metal detector**, and a **conveyor belt**.

- Agent** - Please lay your bag flat on the conveyor belt, and use the trays for all your other belongings.
- Gianni** - OK, sir.

Gianni places his bag on the conveyor belt. He also puts his jacket, shoes, laptop, cell phone and his wallet into the plastic trays. Then the conveyor belt moves through the X-ray machine.

- Agent** - Now you can proceed through Security Check.

While Gianni is walking through the metal detector, the alarm goes off.

- Agent** - Have you got any metal objects on you?
- Gianni** - No, I don't think so. Just a moment, please. Let me take off my belt.

>>>

Fiumicino Airport *At the Security Check*

Gianni takes off his belt and goes through the metal detector again. This time the alarm doesn't go off.

- Gianni** - Apparently my belt buckle has set off the alarm.
Agent - Definitely.
 Everything is OK now. Have a nice flight.
Gianni - Thank you. Have a nice day.

Vocabulary

security	sɪkj <u>u</u> ərɪtɪ	= <i>sicurezza</i>
machine	məf <u>i</u> :n	= <i>macchina</i>
conveyor belt	kən <u>v</u> eɪə belt	= <i>nastro trasportatore</i>
to lay flat	tu le <u>i</u> fl <u>æ</u> t	= <i>mettere piatto / steso</i>
tray	tr <u>e</u> i	= <i>vassoio</i>
belongings	bɪl <u>ɒ</u> ŋɪŋz	= <i>effetti personali</i>
jacket	dʒ <u>æ</u> kɪt	= <i>giacca</i>
wallet	w <u>ɒ</u> lɪt	= <i>portafoglio</i>
to move	tu m <u>u</u> :v	= <i>muovere / -si</i>
through	θr <u>u</u> :	= <i>attraverso</i>
to proceed	tu prə <u>s</u> i:d	= <i>procedere; continuare</i>
object	<u>ɒ</u> bdʒɪkt	= <i>oggetto</i>
belt	b <u>e</u> lt	= <i>cintura</i>
buckle	b <u>ʌ</u> kəl	= <i>fibbia</i>
to set off	tu s <u>e</u> t <u>ɒ</u> f	= <i>far scattare</i>
definitely	d <u>e</u> fɪnɪtli	= <i>certamente</i>
the alarm goes off		= <i>l'allarme si attiva</i>

At Gatwick Airport*Going through Customs* = *Passando la dogana*

- Agent** - Welcome to the United Kingdom. Can I see your passport, please?
- Gianni** - Of course. Here it is.
- Agent** - Have you ever been to the UK before?
- Gianni** - Yes, this is my second visit.
- Agent** - Where have you flown from?
- Gianni** - I have flown from Italy.
- Agent** - What is the purpose of your visit?
- Gianni** - I am visiting some friends.
- Agent** - How long will you be staying?
- Gianni** - I will be staying for 6 months.
- Agent** - Where will you be staying?
- Gianni** - I will be staying at my friends' house.
- Agent** - Do you have anything to declare?
- Gianni** - Yes, two bottles of wine.
- Agent** - All right. Have a nice stay.
- Gianni** - Thank you. Have a nice day.

airplane	eəpleɪn	= aereo (US)
aeroplane	eərəpleɪn	= aereo (UK)
plane	pleɪn	= aereo
aircraft	eəkra:ft	= aereo

An **aircraft** is a vehicle that is able to fly, such as an aeroplane, a helicopter, a missile, a glider, a hot-air balloon etc.

Vocabulary

customs	k <u>a</u> stəmz	= <i>dogana</i>
welcome	w <u>e</u> lkəm	= <i>benvenuto</i>
United Kingdom	ju:n <u>a</u> ɪtɪd kɪŋdəm	= <i>Regno Unito</i>
purpose	p <u>ʊ</u> :pəs	= <i>scopo</i>
how long	h <u>a</u> lɒŋ	= <i>per quanto tempo</i>
to stay	tu ste <u>i</u>	= <i>rimanere, alloggiare</i>
to declare	tu dikl <u>eə</u>	= <i>dichiarare</i>
stay	ste <u>i</u>	= <i>permanenza</i>
vehicle	v <u>i</u> :ɪkəl	= <i>veicolo</i>
to be able	tu bi: <u>e</u> ɪbl	= <i>potere</i>
helicopter	h <u>e</u> lɪkɒptə	= <i>elicottero</i>
missile	m <u>i</u> səl	= <i>missile</i>
balloon	bəl <u>u</u> :n	= <i>pallone, palloncino</i>
Where are you coming from?		= <i>Di dove viene?</i>
hot air balloon		= <i>mongolfiera, pallone aerostatico</i>
How long will you be staying?		= <i>Quanto tempo rimarrà?</i>

Useful phrases

At the Airport

At the Information Desk

What time is the next flight to Rome, please?

I've missed my flight. Could you help me, please?

= *ho perso*

Good morning. Is flight BA289 on time, please?

= *in orario*

Could you tell me where I can change money, please?

Could you tell me where I can rent / hire a car, please?

= *affittare*

Excuse me, where can I get a taxi, please?

Excuse me, where is the British Airways check-in desk?

Where is Terminal 5, please?

Where is Gate 24, please?

= *uscita*

How can I get a wheelchair (*sedia a rotelle*) for a disabled (*disabile*) passenger?

Your flight is delayed.

= *in ritardo*

Flight BA148 has been cancelled.

= *annullato*

Flight BA609 is now boarding.

= *imbarcando*

American Airlines flight 880 to Miami is boarding.

Passengers with small children and any passengers requiring (*che hanno bisogno*) special assistance may begin boarding.

Flight BA289 is boarding. All passengers proceed to Gate 16, please.

= *si dirigano*

This is the final call for flight BA122 to Rome.

You are not permitted to carry drinks beyond this point. (*oltre questo punto*)

>>>

Useful phrases

 At the Airport

Your carry-on luggage is too large. You have **to check it**.

fatturarlo

Have you left your luggage **unattended** at any time?

incustodito

Has anyone given you anything **to carry** on the flight?

da portare

Do not leave your luggage unattended.

My luggage hasn't arrived. Which office must I go to?

Could you send my luggage to this address, please?

 On the Plane

Please fill out this form before the plane lands.

(Per piacere compili questo modulo prima che l'aereo atterri.)

We remind you that all mobile phones should be switched off.

Can I have a **pillow**, please?

guanciaie

Can I have a **blanket**, please?

coperta

These earphones don't work. Can I have another pair, please?

(Questi auricolari non funzionano. Posso averne un altro paio, per piacere?)

At the Airport

Useful Vocabulary

Large airports are divided into **Terminals**, and each Terminal has many gates.

For example, there are 5 Terminals at London Gatwick airport.

airline	= <i>compagnia aerea</i>
aisle seat	= <i>posto a sedere corridoio</i>
arrival	= <i>arrivo</i>
baggage cart	= <i>carrello</i>
baggage claim (US)	= <i>ritiro bagagli</i>
baggage claim ticket	= <i>scontrino bagagli</i>
baggage reclaim (UK)	= <i>ritiro bagagli</i>
baggage tag	= <i>etichetta bagaglio</i>
boarding pass / card	= <i>carta d'imbarco</i>
boarding time	= <i>ora d'imbarco</i>
cancelled	= <i>annullato</i>
carousel	= <i>carosello</i>
car rental	= <i>autonoleggio</i>
carry-on bag	= <i>bagaglio a mano</i>
check-in counter (US)	= <i>check-in (banco accettazione)</i>
check-in desk (UK)	= <i>check-in (banco accettazione)</i>
cockpit	= <i>cabina piloti</i>
conveyor belt	= <i>carosello bagagli</i>
customs office	= <i>ufficio dogana</i>
delayed	= <i>in ritardo</i>
departure	= <i>partenza</i>
departure lounge	= <i>sala d'attesa</i>

>>>

At the Airport

direct flight
 domestic flight
 elevator (US) lift (UK)
 emergency exit
 entrance
 exit
 flight
 flight attendant
 gate
 hand luggage
 life vest
 lost baggage
 lost and found
 luggage / baggage
 luggage compartment
 middle seat
 non-stop flight
 on-time
 overhead storage
 overhead compartment
 oversized baggage
 oversized baggage fee
 overweight baggage
 passport
 pilot
 restroom (US)
 runway

Useful Vocabulary

= *volo diretto*
 = *volo nazionale*
 = *ascensore*
 = *uscita di emergenza*
 = *entrata*
 = *uscita*
 = *volo*
 = *assistente di volo*
 = *uscita (aeroporto)*
 = *bagaglio a mano*
 = *giubbotto di salvataggio*
 = *bagaglio smarrito*
 = *oggetti smarriti*
 = *bagaglio*
 = *bagagliaio*
 = *sedile centrale*
 = *volo senza scalo*
 = *in orario*
 = *porta bagaglio*
 = *porta bagaglio*
 = *bagaglio fuori misura*
 = *tassa per bagaglio fuori misura*
 = *bagaglio in eccedenza di peso*
 = *passaporto*
 = *pilota*
 = *bagno*
 = *pista*

>>>

At the Airport

Useful Vocabulary

seat belt	= <i>cintura di sicurezza</i>
security	= <i>controllo di sicurezza</i>
suitcase	= <i>valigia</i>
ticket desk	= <i>biglietteria</i>
to board the plane	= <i>imbarcare sull'aereo</i>
to get off the plane	= <i>scendere dall'aereo</i>
to land / landing	= <i>atterrare / atterraggio</i>
to take off / take off	= <i>decollare / decollo</i>
window seat	= <i>posto a sedere accanto al finestrino</i>

jetlag = *Senso di malessere dovuto a spostamenti in aereo attraverso più fusi orari.*

Osserva la differenza fra l'inglese americano e l'inglese britannico.



ATM	cash machine	= <i>bancomat</i>
car rental	car hire	= <i>autonoleggio</i>
carry-on bag	hand baggage	= <i>bagaglio a mano</i>
cart	trolley	= <i>carrello</i>
check-in counter	check-in desk	= <i>banco accettazione</i>
elevator	lift	= <i>ascensore</i>
parking lot	car park	= <i>parcheggio</i>
restroom	toilet	= <i>bagno</i>



aeroplane taking off
aereo decollando



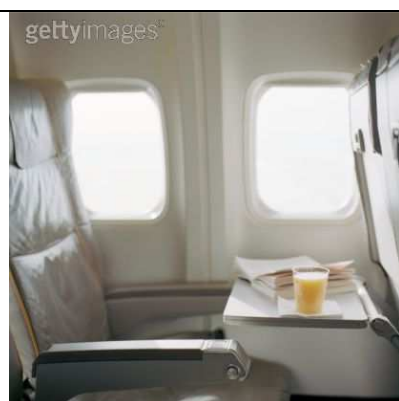
aeroplane landing
aereo atterrando



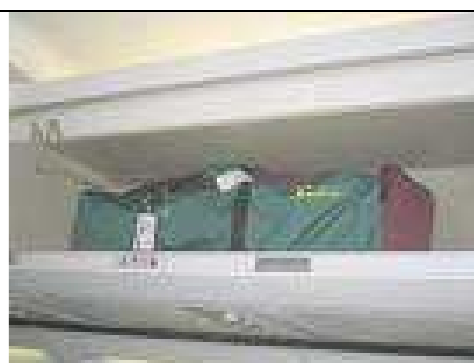
cockpit
cabina di pilotaggio



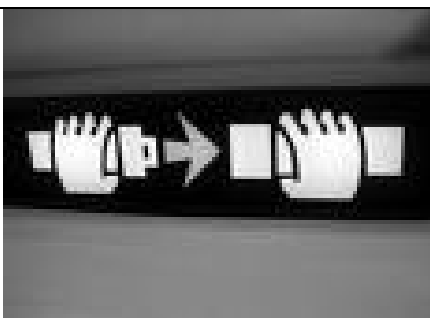
emergency exit
uscita di emergenza



tray table
tavolinetto a mensola



overhead compartment / locker
compartimento in alto

aisle = *corridoio*boarding stairs = *passerella*emergency exit
uscita di emergenzalife jacket - life vest
giubbotto salvagenteFasten your seatbelts.
Allacciate le cinture di sicurezza.flight attendants
air steward and air hostess
assistenti di volo



oxygen mask
maschera per ossigeno



trolley - cart
carrello



window seat
posto lato finestrino



aisle seat
posto lato corridoio



middle seat = *posto centrale*



headrest = *poggiatesta*

Pronunciation

In the following passage **gh** is silent.










On flight 237 from London to Florence

- Daniel** - Look Jenny, look!
- Jenny** - Wow! What a lovely **sight**! What a **delight**! Florence is fantastic by **night**.
- Daniel** - You are quite **right**. Besides, you can appreciate the beauty of the city more, from this **height**.
- Jenny** - After dinner we must go for a walk in the city centre. At **night**, the statues, monuments and churches are enhanced by architectural **lighting**.
- Daniel** - By all means. You must wear comfortable trainers, not your usual, **high** heel shoes. You always complain that they are too **tight**.
- Jenny** - Of course.
Daniel, your idea of spending Christmas in Florence was really **bright**.
- Daniel** - Thank you dear. But how strange, this time you have accepted my idea without a **fight**. ***Sigh!***
- Jenny** - Why are you **sighing**? Married life gets boring without at least one weekly **fight**. Ha ha ha!
- Daniel** - Ha ha ha! By the way, you haven't been complaining about your **thigh**.
- Jenny** - You will not believe it, but as soon as we left the house, my **thigh** started feeling all **right**.
- Daniel** - I was afraid you **might** refuse to come to Florence because of the pain in your **thigh**.
- Jenny** - At first I was about to refuse, just to give you a **slight fright**, but then I changed my mind.
- Daniel** - You are funny!
- Jenny** - Oh! I think we are about to land.
Wow! The city **lights** are so **bright**! Florence has always fascinated me.

Vocabulary

following	f <u>o</u> louɪŋ	= <i>segunte</i>
passage	p <u>æ</u> sɪdʒ	= <i>brano</i>
silent	s <u>ai</u> lənt	= <i>muto</i>
sight	s <u>ai</u> t	= <i>veduta, panorama</i>
delight	dil <u>ai</u> t	= <i>piacere</i>
to appreciate	tu əp <u>ri:</u> fi:ɛɪt	= <i>apprezzare</i>
height	h <u>ai</u> t	= <i>altezza</i>
to enhance	tu inh <u>æ</u> ns or tu inh <u>a:</u> ns	= <i>migliorare</i>
lighting	l <u>ai</u> tɪŋ	= <i>illuminazione</i>
by all means	bai <u>o:</u> l mi: <u>i:</u> nz	= <i>certamente</i>
to wear	tu w <u>ea</u>	= <i>indossare</i>
trainers	tr <u>ei</u> nəz	= <i>scarpe da ginnastica (UK)</i>
sneakers	sn <u>i:</u> kəz	= <i>scarpe da ginnastica (US)</i>
high heels	h <u>ai</u> hi: <u>l</u> z	= <i>tacchi alti</i>
tight	t <u>ai</u> t	= <i>stretto, aderente</i>
bright	br <u>ai</u> t	= <i>brillante</i>
fight	f <u>ai</u> t	= <i>lite</i>
sigh	s <u>ai</u>	= <i>sospiro</i>
to sigh	tu s <u>ai</u>	= <i>sospirare</i>
by the way	bai ðə w <u>ei</u>	= <i>a proposito</i>
thigh	θ <u>ai</u>	= <i>coscia</i>
slight	sl <u>ai</u> t	= <i>leggero, lieve</i>
fright	fr <u>ai</u> t	= <i>spavento</i>

British and American English

	Parafango 	Wing 	Fender 
	Luci di retromarcia	Reversing lights	Backup lights
	Luci di parcheggio	Sidelights	Parking lights
	Portabagagli	Boot	Trunk
	Parabrezza	Windscreen	Windshield
	Tergicristallo	Windscreen wiper	Windshield wiper

Common Mistakes made by Italian students

Mario è un'eccezione **alla** regola.

Mario is an exception ~~at the~~ rule.

Mario is an exception **to the** rule.

Karin era molto contenta **di ricevere** il mio regalo.

Karin was very glad ~~of to receive~~ my present.

Karin was very glad **to receive** my present.

Mio fratello è bravo **in** matematica.

My brother is good ~~in~~ mathematics.

My brother is good **at** mathematics.

Luigi campa **con** una pensione di 500 euro.

Luigi lives ~~with~~ a 500 euro pension.

Luigi lives **on** a 500 euro pension.

Francesco è sposato **con** una brasiliana.

Francesco is married ~~with~~ a Brazilian.

Francesco is married **to** a Brazilian.

Il mio capo non è mai soddisfatto **del mio lavoro**.

My boss is never satisfied ~~of my work~~.

My boss is never satisfied **with my work**.

Preferisco la musica classica **alla** musica moderna.

I prefer classical music ~~at the~~ modern music.

I prefer classical music **to** modern music.

Homophones

Homophones are words that have the same pronunciation, but different meanings

- 6 **you aren't** a:nt = *forma contratta di "are not"*
aunt a:nt = *zia*

> My Uncle William and my **Aunt** Rosy **aren't** coming for my wedding party. What a pity!

- 7 **he ate** eit = *mangiò , mangiava*
eight eit = *otto*

> For lunch, my son Bobby **ate eight** hot dogs and drank a large bottle of Coca-Cola. Then he felt sick the whole afternoon.

- 8 **I** ai = *io*
eye ai = *occhio*

> **I** have to visit my oculist. Over (*durante*) the past two months, I have had blurred (*offuscata*) vision in my left **eye**.

- 9 **band** bænd = *banda*
banned bænd = *bandito (agg.) / proibito*

> The famous rock **band** "Vicious Devils" were **banned** from performing at the Globe Stadium for using racist and violent language on stage (*palcoscenico*).

- 10 **bare** beə = *nudo*
bear beə = *orso*

> An American climber managed to survive a brown **bear** attack, by fighting him off **bare**-handed.

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bare-handed = *a mani nude*